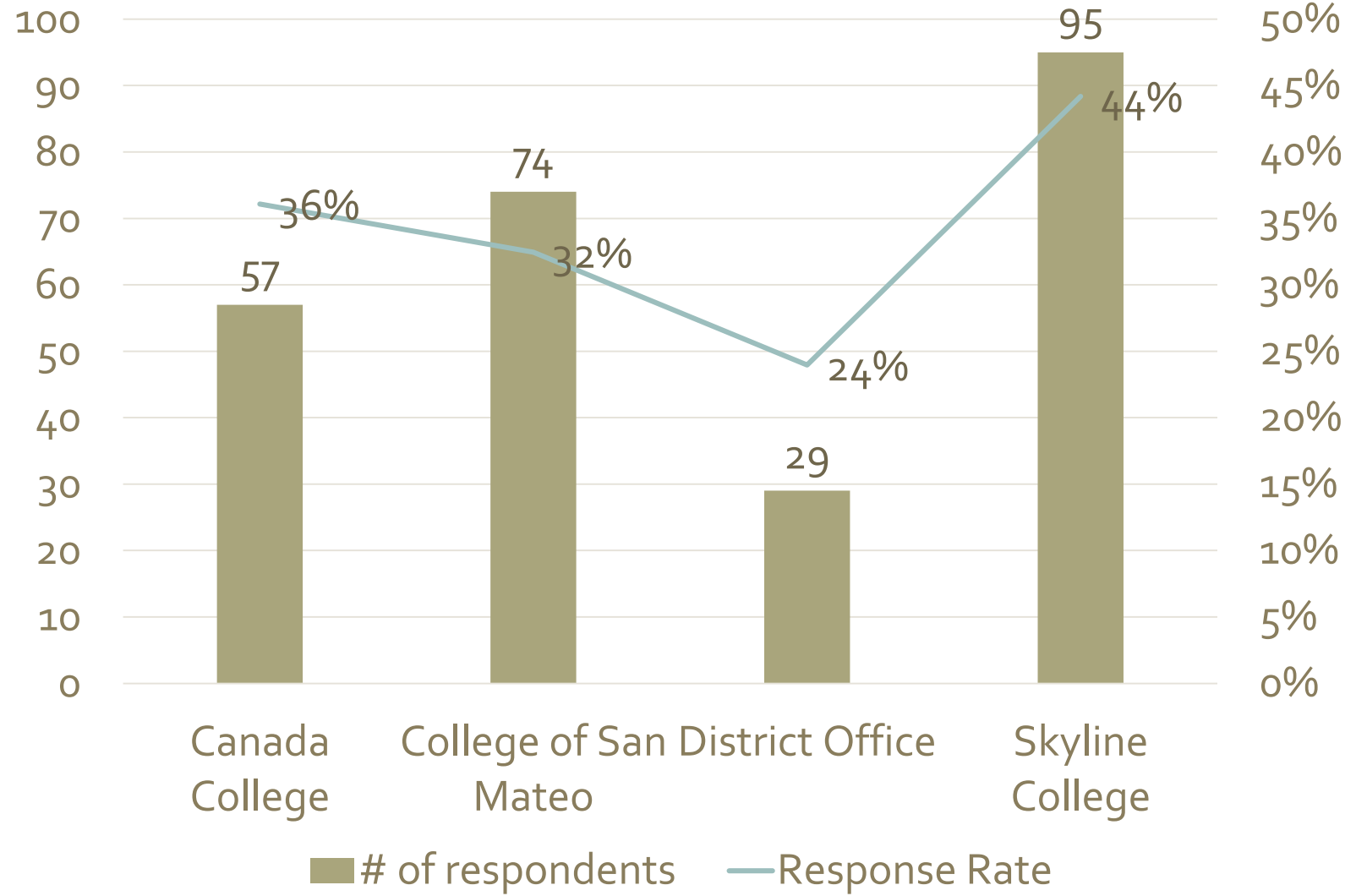




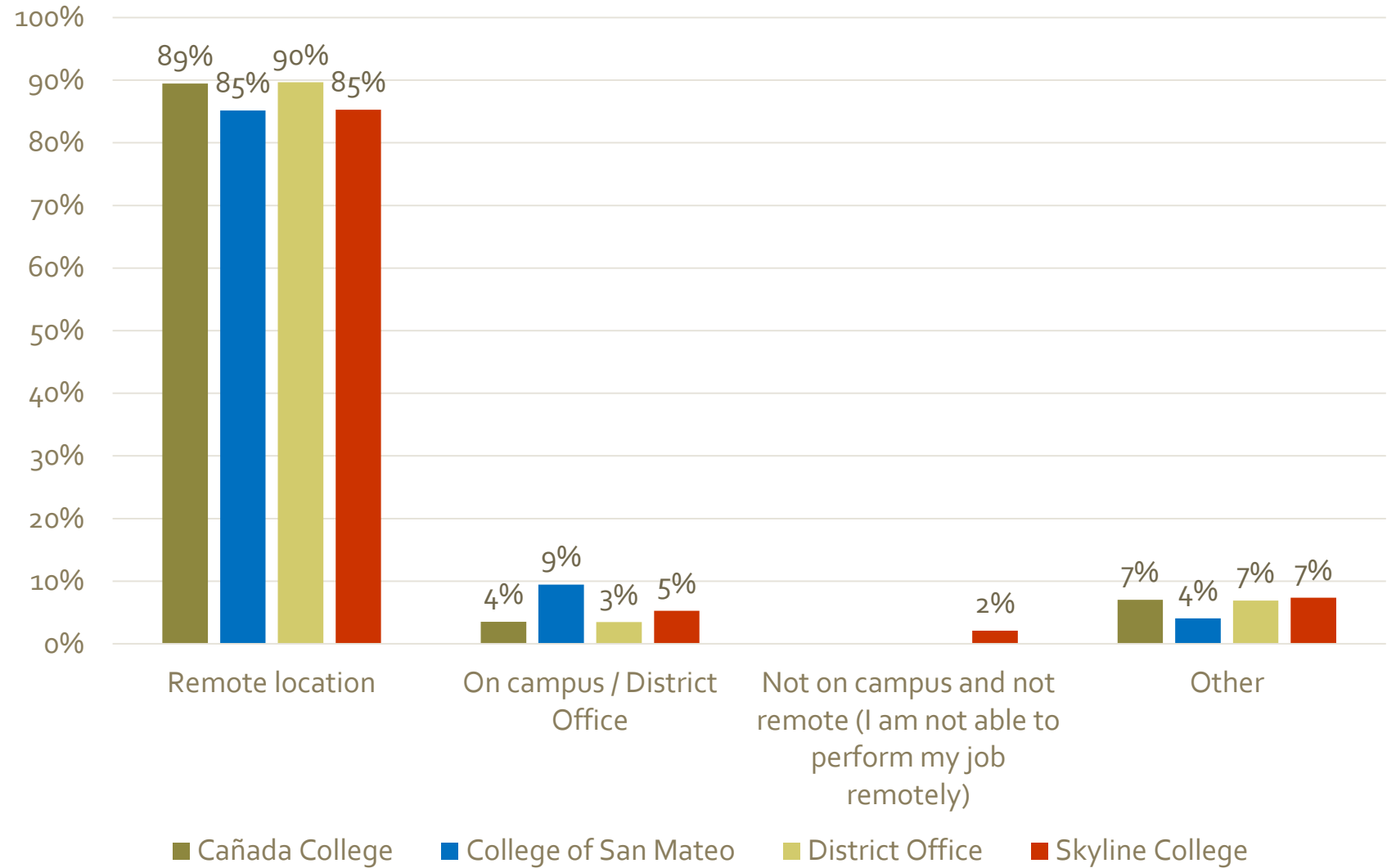
Classified Staff Survey Results

May 2020

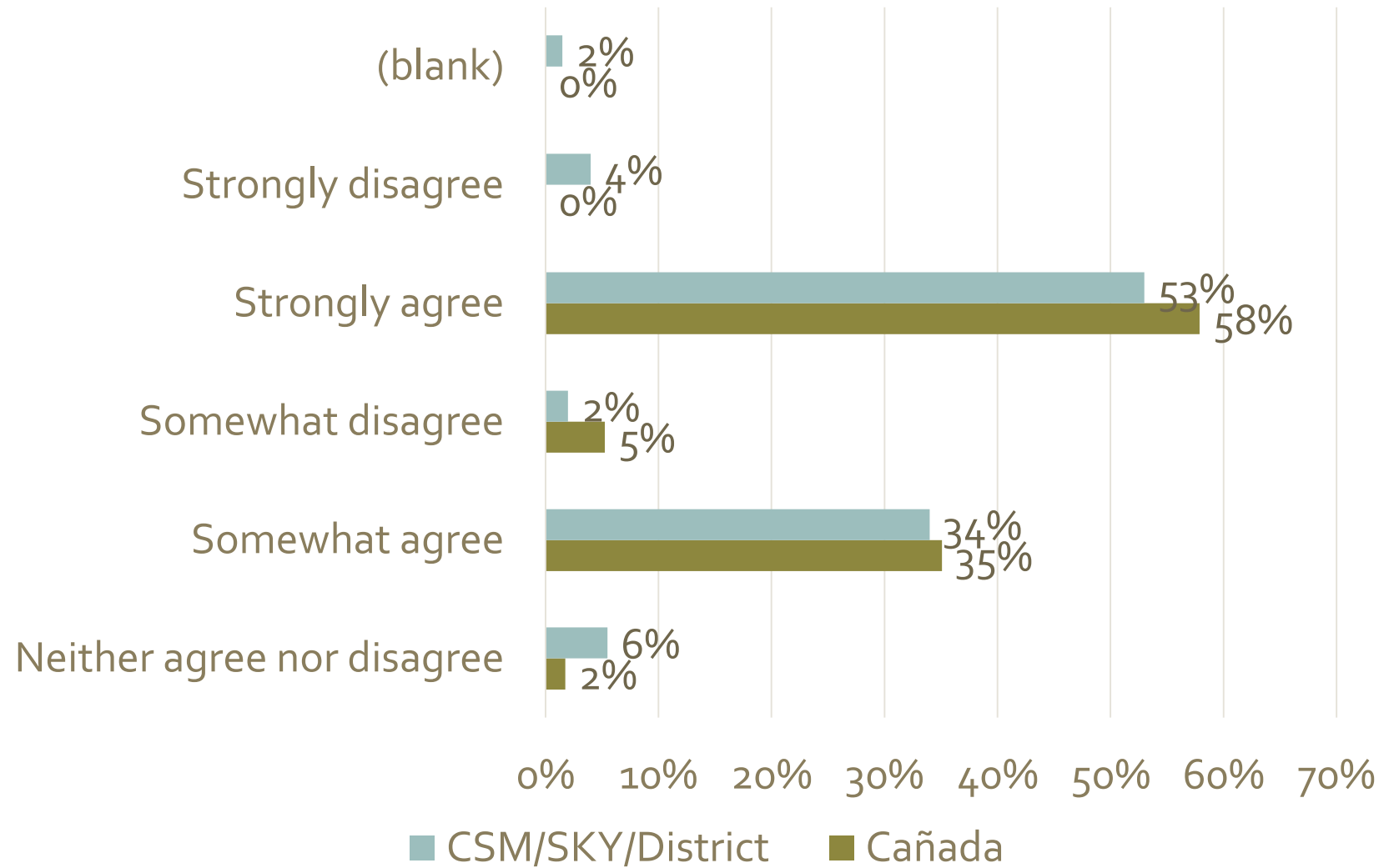
Survey Response Rates



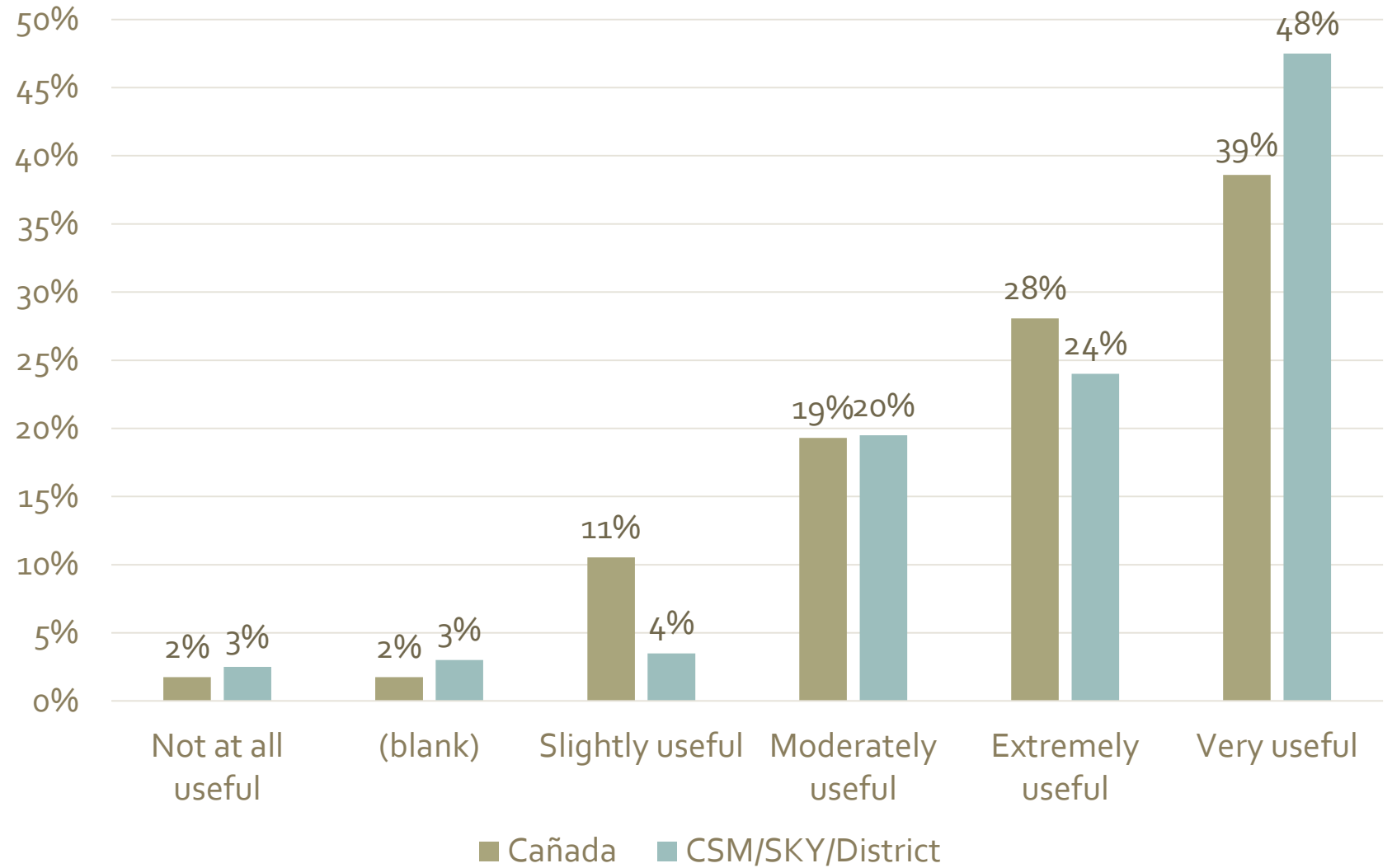
Your primary work location



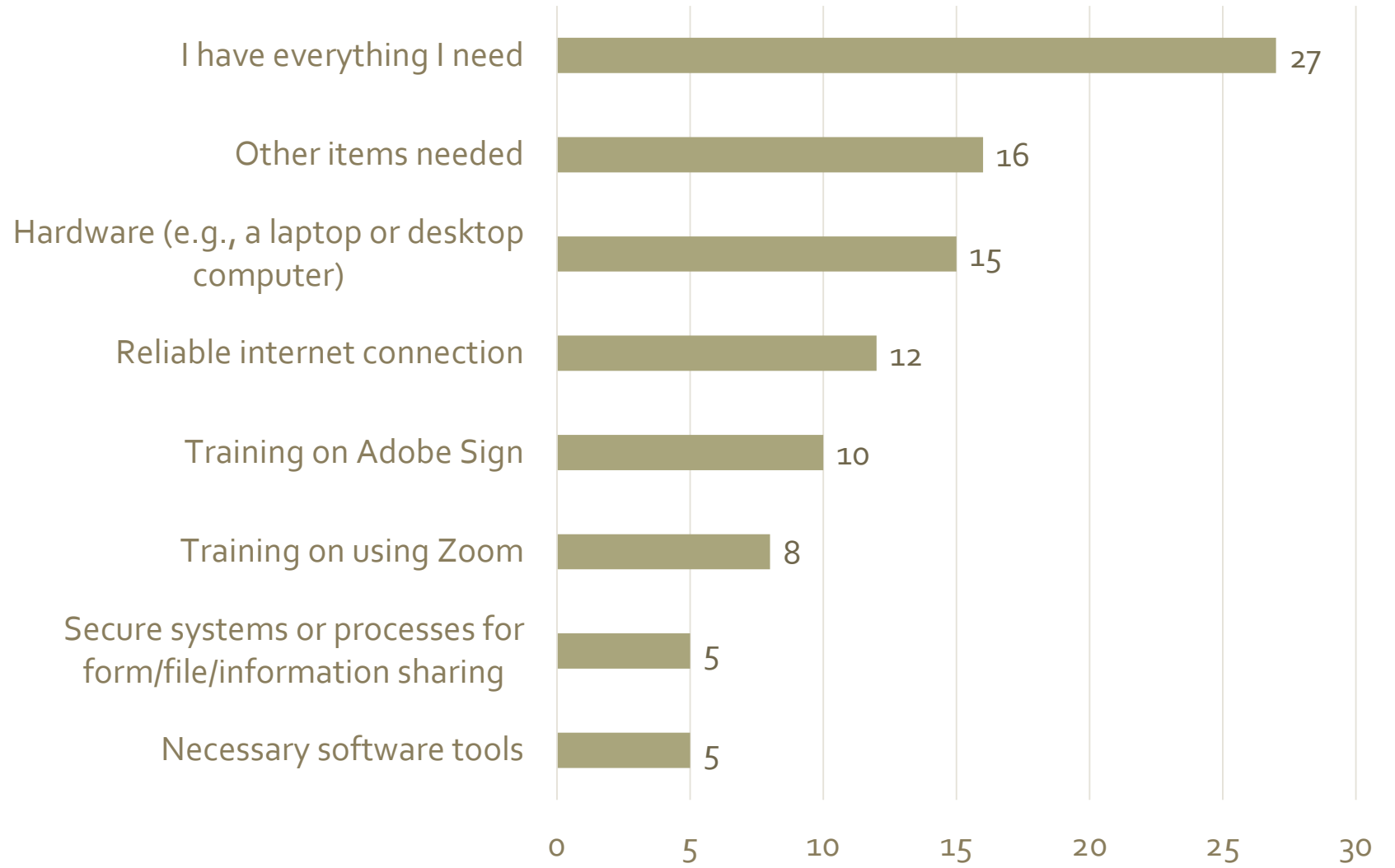
I am satisfied with the COVID-19 emergency-related communication I have received



How useful have you found the Town Halls for keeping you abreast of College and/or District affairs amid the COVID-19 pandemic?



Do you need any of the following in order to do your job effectively? Please check all that apply.



Other items needed

Other: I have a reliable internet connection if I work at night which I do unless I have a zoom meeting in which case the other members of my household who are students go off line for a bit.

Other: I have most of what I need but it could be better, for example I need a ergonomic key board, and printer. I am thinking of buying my own.

Other: Aces to files without having to go on campus

Other: Monitor- laptop screen is inadequate to do my work in an effective, accurate manner. Plus the added strain on my eyes!

Other: ergonomic workspace

Other: Chair

Other: Color Printer, dual monitor

Other: Proper PPE and regular re-issue of same

Other: Having trouble every few days connecting to my desktop.

Other: Desk Chair with arm rests. I am experiencing a great deal of wrist and arm pain.

Other: I have a district issued laptop however considering desktop with dual monitors to perform my job efficiently

Other: printer

Other: dual monitors and proper office chair are needs. I work a lot in BANNER and other critical systems. Dual Monitors are essential for the level of detail work I do.

Other: An extra computer monitor would be helpful

Other: Desk, padding from chair, keyboard, supplies such as pencils/pens/post-its and more

Are there other topics you might like to see covered in future Town Halls?

Thank you for organizing the Town Hall Meeting to keep us updated about the District plan.

How we are going to implement social distancing in the classroom when we open.

As much as I think the town hall has been informative some items should be discussed in division meetings. Such as security is moving to a new building, they will be so far away that if and when we need them they will not be available.

Data from this semester as far as how this situation has impacted student retention, success and persistence and what this means for us as a district moving forward. Also, data on incoming enrollments and demographics of students. This will help us plan for the coming academic year at all levels.

How to access meeting agendas and minutes for the meetings that I am not part of. Or where can we find what a list of meetings happening for our college. I would like to be able to ""sit in"" on meetings but I don't know when they are taking place.

Resource prioritization & future budget allocations

Nothing yet as of this moment.

How to deal/cope with ourselves and students at this time.

Support for undocumented students; my campus held one but it should be a district effort. They are the only group not receiving even the abismal Cares Act relief.

Status of staff return to work on campuses. Even if there is no exact return date, some type of communication that it is still in discussion.

Not any particular topics, but I would like to have the future town halls via Zoom, because it is convenient for all staff to attend.

Based on what we know from the CDC and the Governor, just go ahead and let us know to prepare for remote work/learning in the fall.

They are not at a convenient time for me and the minutes can be difficult to remember to find and read without a reminder that the meeting took place in the first place

How we plan moving forward and how we are innovating for the future of learning.

Town Hall invite should send out a week in advance

Housing Assistant for students

Budget. CARES act. professional development. community building.

What has the College and/or District done well in response to COVID-19 that you appreciate and/or what could the College and/or District improve on or do better?

Lots of communication has been the best.

Consistent in keeping us inform of where we stand with COVID-19 and how to take care of ourselves in this challenging time

The Communications and Town Halls are excellent. Thank you for all your hard work.

Quickly migrating to zoom was done very well. getting people up to speed on canvas. I think there was an assumption that we all have a work laptop we could grab

They have been kind by paying us. They have tried to give us what we need to work.

Campus Town-halls, Chancellor Zoom meetings, Facilities Forum, IT updates, Zoom meetings with team and larger groups

flexibility and prioritised employee's safety first

I appreciate the swift action and the support of administration. At Canada, I want to especially thank VPI Robinson who rolled up her sleeves and really got into the trenches to support staff and make things happen.

I appreciate the continued updates on how we are supporting our students. I appreciate that we continue to move forward as a district and we are adapting to the new mode.

the town halls are helpful, I would like more consistent ones. student surveys should also be available for longer periods of time so more students are reached. more hotspots for students.

They are doing a great job

The district is keeping everyone safe. District is not managing expectations.

The communication has been great! Again I am grateful to be able to work for SMCCCD!

I appreciate the weekly communication from the District

So far we have good communications.

Emails from Chancellor Clair have been of such personal comfort.

The regular communications, Town Halls and HR newsletters are excellent. I also wish to commend the campus and district IT staff for their efforts to train and support staff.

I appreciate the town halls to hear all of the efforts to move forward safely; Personally, I think now is the time to focus on student equity. Like every other problem in this country, this pandemic is shining an extremely bright light on racial inequity, among other inequities - and it's happening on our campuses. We all know that the education system is rooted in racism. The first town hall I attended was ""Zoom bombed"" by someone writing the n-word over and over again in the chat; initially the response was to disable the chat, and someone had to say something to the admin so that they could address it to the group. I don't believe that was some random person.

The initial information was provided regularly and rapidly in the evolving situation. Since April, the reliance of town halls has seemed to be in lieu of also sending out written updates. A written up summary of the town hall information would be greatly appreciated for those that can't make it to the whole event or miss sections of the town hall. This would also mean you can refer to the information provided at a later date.

What has the College and/or District done well in response to COVID-19 that you appreciate and/or what could the College and/or District improve on or do better?

Putting students and our safety first.

have in place proper and immediate compensation for those that are required to work on campus.

Community Market

Closing the college to prepare the building for future use, this is better than working on site while the buildings are being cleaned.

dissimination of information regarding decisions for returning to work so that department personnel can assist in coordinating and identifying concerns or propose questions.

They are understanding of the importance of staying safe

Keeping everyone up to date on the COVID-19 status.

Keeping us informed as much as they can

The College and District have kept us up-to-date consistently. ITS has been very responsive if you need help.

I really appreciate the information dissemination once a decision has been made. Utilizing text messages, emails, and district web pages are all useful tools to ensure students and staff have the ability to get information quickly and efficiently. The biggest problem that has faced the district since day one is the rate of and clarity of information and the decision making process. Many are upset with the lack of transparency on how and when these important decisions are being made. At a minimum staff need to be informed of the decision making process and the timeline which lies therein. Its also important to keep staff apprised of the different options being considered, to allow them to provide the administration with feedback which allows for the best, most well informed decisions. We all understand that the decisions being made are done so in the best faith for student and staff based on current available data. It is also understood that these decisions will change as the data changes. This is a very important part of making the best decision, what most are upset about is the 'radio silence' for days and weeks on very large near future decisions. i.e. whats going to happen in the next semester and the one after that? How is the decision made to go remote vs. face to face? What data goes into these decisions? Who are the advisors for the decision makers? And who ultimately are making these decisions?

Frequent communication and realistic expectations

the district has done well with trying to supply us with the appropriate PPE's

Nothing we can do now. But just how we have an evacuation plan, I think composing a plan for the future on what to do during an epidemic is needed.

The Town Halls bring a sense of community. Perhaps constructing town halls to know what everyone on campus is doing in each division.

My director supervisor (BDW Dean) has been incredible and very supportive.

Providing assistance to students who do not have computer access

I appreciated how quickly we moved off campus and how supportive ITS has been

They've done well with their sanitation procedures; communication with public safety when employees are on campus could be improved upon. If one public safety officer gets new information this needs to be passed along to all officers; Supervisors should be required to check in via Zoom with their staff on a weekly basis

Informing me of what is going on and being updated has been very helpful.